

## Sample Talent Questions for Current Employees

- What part of this job is most rewarding for you?
- When you are a customer, what does great service look like to you?
- What tools are of greatest help to you in doing your job?
- What do you think is expected of you as an employee?
- What do you think it takes to be considered great at your job?
- What do you find most frustrating about serving our customers?
- What does a leader do to get your best performance?
- What makes you feel successful at your job?
- How do you get everything done that needs to be done in your job?
- What frustrates *you* as a customer?
- What factors need to be in place to motivate you to do your best work?
- What is the best part about serving our customers?
- What role do fellow employees play in your satisfaction at work?
- How would you describe excellent performance in a job such as yours?
- Why is your role important to the organization?